

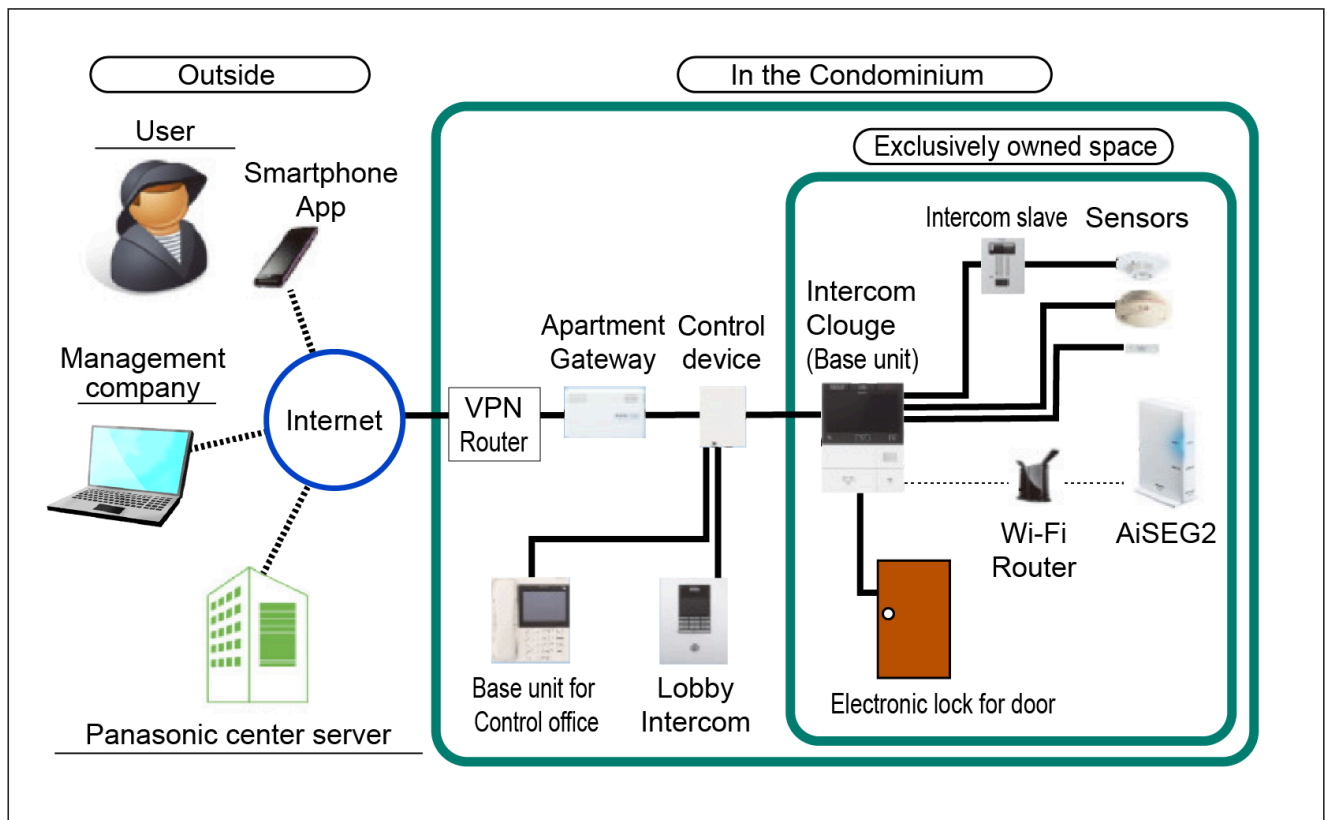
# How to Use

## Introduction

### What is LiFIT App?

- LiFIT App is a service that works with Condominiums HA systems including security intercoms to watch and control the safety and security of an apartment from smartphones/tablets via the Internet.

This service is available to residents of condominiums with LiFIT service agreement.



## How-Tos

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Things you can do with LiFIT App

Using the LiFIT App

Confirming recommended devices and wireless LAN routers

Connecting a smartphone/tablet to the wireless LAN router

Registering a smartphone/tablet

Remotely controlling the Base Unit "Security"

Remotely controlling the Base Unit "Control"

Remotely controlling the Base Unit "Record"

Remotely controlling the Base Unit "Convenient feature"

Service usage extension

Inquiring registered devices

Deleting a registered device

Changing the passcode

Initializing the mobile settings

Stopping the service

Changing settings

## Cautions when using

## Things you can do with LiFIT App

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For details on various functions such as Not Home setting and security settings, refer to Clouge's instruction manual.

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### Notification services

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- Alarm  
Send out a push notification to smartphones/tablets when any of the sensors within an apartment operates. Send out a push notification also when a sensor recovers.
- Visitor  
Send out a push notification when a call comes in from the Main Entrance intercom or door phone slave device with camera. If "Record visitor picture" is set, a picture of the visitor is taken and saved to Panasonic's server for later confirmation (of the still picture).  
When the confirmation is completed and it is no longer needed, it can be deleted individually or collectively.
- Return home<sup>\*</sup>  
Send out a push notification to smartphones/tablets when the entrance is unlocked by using an ID Auth Key or Private Passcode, when the CALL button of the door phone slave device with camera is long-pressed, or when the electric door lock is unlocked. If "Record return home picture" is set, a picture of the family member is taken and saved to Panasonic's server for later confirmation (of the still picture).  
When the confirmation is completed and it is no longer needed, it can be deleted individually or collectively.
- Delivery<sup>\*</sup>  
Send out a push notification when a package is delivered to the delivery box at the entrance, each floor, or each apartment. It can also notify you that a delivery has arrived when you approach your home, in combination with GPS on your smartphone/tablet.



- Security\*  
Send out a push notification of the changed status to smartphones/tablets when the security status setting is changed. It can also notify you that the security setting is not enabled when you have left home, in combination with GPS on your smartphone/tablet.
- Confirm lock\*  
Send out a push notification of the apartment door lock status and security status to smartphones/tablets when the security status setting is changed. It can also notify you that the door is not locked when you have left home, in combination with GPS on your smartphone/tablet.
- EV charging\*  
Send out a push notification to smartphones/tablets when EV charging has completed.
- New Info  
Send out a push notification to smartphones/tablets when new information is posted on the base unit News board.
- Schedule  
Send out a push notification to smartphones/tablets when a schedule is posted on the base unit News board.

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## Remotely control

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- Switch the security setting\*  
The “Security setting” mode of the base unit can be remotely switched by using a smartphone/tablet from the outside.
- Switch the Not Home setting  
The “Not Home” mode of the base unit can be remotely switched by using a smartphone/tablet from the outside.
- Remotely stop the alarm sound  
The sound of alarms inside an apartment can be remotely stopped by a smartphone/tablet from the outside. (Not applicable to fire or gas leak alarms.)

- Remotely control devices※

You can remotely control various devices in your home from the outside by using your smartphone/tablet.

Device name	Things you can operate	Things you can check
Air conditioner	Turn on/Turn off, Operation mode change (Auto/Cooling/Heating/Dehumidifying), Temperature, Air quantity, Direction of airflow	Operating status, Set temperature, Air quantity, Air direction, Room temperature, Room humidity, Outdoor temperature, Power saving status
EcoCute	Bath Auto/Turn off, Boost heating operation	Remaining water, Bath temperature setting, Remaining water by step (0 to 5), Boost heating status
Enefarm	Power generation On/Off, Bath Auto/Turn off	Power generation status, Bath temperature setting, Remaining water by step (0 to 5)
Gas water heater	Bath Auto/Turn off	Bath temperature setting
Air Cleaner	Turn on/Turn off, Operation mode change (Auto/Low/Medium/High/Turbo), Ventilation mode (Auto/Low/High/Stop)	Operating status, Operation mode, Ventilation mode, House dust, Odor, PM2.5
Light	Light on/Light off, Light control	Lighting status, Light control setting status
Electric Lock	Lock	Lock status
Electric blind	Opening degree (Open/1 to 4/Closed), Angle (1 to 5)	Opening degree, Angle

Floor heating	Turn on/Turn off	Operating status, Level setting (1 to 15/Auto)
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## Confirm

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- Visitor record  
Allows you to confirm a list of your visitors. Furthermore, if “Record visitor picture” is set, you can also confirm his/her (still) picture with a smartphone/tablet as one is taken and saved to Panasonic’s server. These records are retained for one month.  
When the confirmation is completed and it is no longer needed, it can be deleted individually or collectively.
- Alarm record  
Allows you to confirm sensor operation records from a smartphone/tablet. These records are retained for three months.
- Return Home Notification record\*  
Allows you to confirm a list of your family members that returned home. Furthermore, if “Record return home picture” is set, you can also confirm the (still) picture of your family member with a smartphone/tablet as one is taken and saved to Panasonic’s server. These records are retained for one month.  
When the confirmation is completed and it is no longer needed, it can be deleted individually or collectively.
- Apartment door lock status\*  
Allows you to confirm your apartment door lock status.
- Alarm  
Allows you to confirm alarm status from your smartphone/tablet.
- Not Home setting  
Allows you to confirm Not Home setting status from your smartphone/tablet.
- Security setting\*  
Allows you to confirm Security setting status from your smartphone/tablet.

- News



Allows you to confirm information on the base unit News board from your smartphone/tablet.

**Caution**

\* Available services vary depending on your apartment's contract, settings, and home devices.

# Using the LiFIT App

## Required devices and environment

Base Unit 	1M Type Security Intercom Base Unit for Condominiums HA Clouge
Base Unit 	1M Type Security Intercom Base Unit for Condominiums HA Clouge
Smartphone Tablet* <sup>1</sup>	Android or iOS device Installation of LiFIT App required.
LiFIT service agreement	LiFIT service agreement required.* <sup>2</sup>
Internet connection environment* <sup>3</sup>	Internet connectivity required for your smartphone/tablet. Also, it is necessary that the Base Unit and smartphone are connected to the same Internet network to enable automatic service extension.
Wireless LAN router※ <sup>1</sup> ※ <sup>3</sup>	The wireless LAN router is recommended for connecting the smartphone/tablet.

\*1: For information on recommended devices and devices whose operation are confirmed, please refer to our company's [website](#).

Note that some devices are not supported.

\*2: Depending on your apartment, "LiFIT App Contract" may or may not be displayed under "Register" by touching "Mobile" on the Base Unit. Also, the o

operation method may vary depending on whether “LiFIT App Contract” appears.

The operation method in the instruction manual is also written, so please refer to that according to the display on your Base Unit.

\*3: Connecting your smartphone/tablet to the same network as the Base Unit allows you to automatically extend your service expiration date.

### Caution

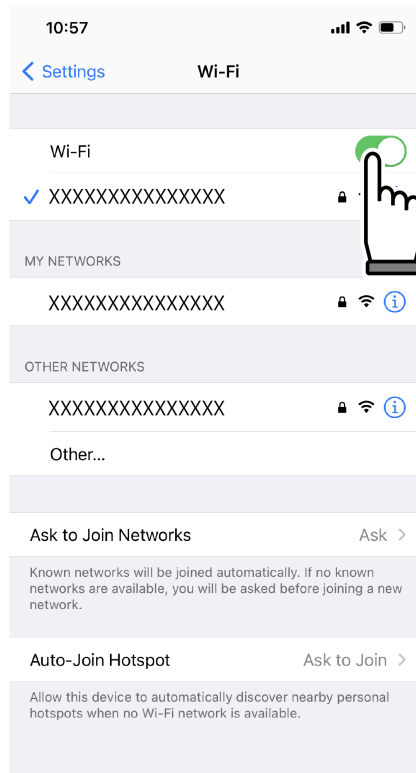
- If you buy a new smartphone/tablet, [delete the registration information of the previous device](#) from the base unit and [register](#) again with the new smartphone/tablet.



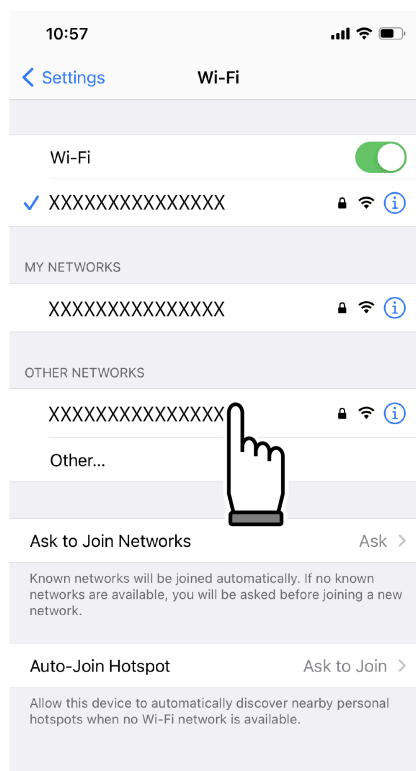
# Connecting a smartphone/tablet to the wireless LAN router

Using the LiFIT App with connecting your smartphone/tablet to a wireless LAN, please refer to your smartphone/tablet operating instructions. (The following is an example.)


1. Set Wi-Fi to “ON”.



2. Choose a wireless LAN router.



3. Enter the password. (When setting for the first time.)

The connection is completed if  (the antenna icon) is displayed.

### Caution

- Wireless settings and behavior during sleep mode vary depending on the smartphone/tablet. For details, please refer to your smartphone/tablet operating instructions.
- The app may not run correctly depending on the smartphone/tablet connection status.
  - When wireless LAN is disabled by a task killer or energy saving application. (Please revise your application settings.)
  - When simultaneously using Wi-Fi Direct or tethering feature.
  - Depending on the energy saving settings of your smartphone/tablet, you may not be able to operate normally when the LiFIT app runs in the background, therefore set the setting correctly. In the case of Android, the name of the energy saving setting differs depending on the device, such as battery optimization. Check the instruction manual of each device.

## Registering a smartphone/tablet

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The following describes the procedure to start using LiFIT App. Make settings by following the indicated steps.

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### Preparation

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1. Prepare a smartphone/tablet with Internet connectivity.  
To use LiFIT App, you need a smartphone/tablet with Internet connectivity to access the base unit. That connectivity may be from a telecommunications carrier or through your home wireless LAN.  
For the connection method, please refer to your smartphone/tablet operating instructions.
2. Install LiFIT App.
3. Prepare a Club Panasonic ID.  
To use LiFIT App, a Club Panasonic ID is required. It can also be acquired while registering your smartphone/tablet for the first time.
4. Connect the Base Unit to the Internet.  
By connecting the base unit to the Internet and connecting the smartphone/tablet to the same network, the service usage can be automatically extended without operating the base unit.

#### Caution

- If you do not allow the notification settings on the smartphone/tablet, you will not be able to complete the usage registration. Be sure to allow the notification settings before the registering.
- LiFIT App uses the local network to communicate with the base unit.  
If you do not make this setting, the automatic extension of service automatic extension will not be implemented, so you must set it.  
Please set by one of the following methods.

1: Set a permission during the startup message of the application

When you start the app, the message "LiFIT wants to find and connect to a device on your local network." is displayed. Tap "OK" to set it.

2: Set a permission from "Settings" on the device

Set "LiFIT" to "ON" from "Settings" → "Privacy & Security" → "Local network" of the iPhone/iPad device.\*

\* For iOS17 (Settings may differ for other versions.)

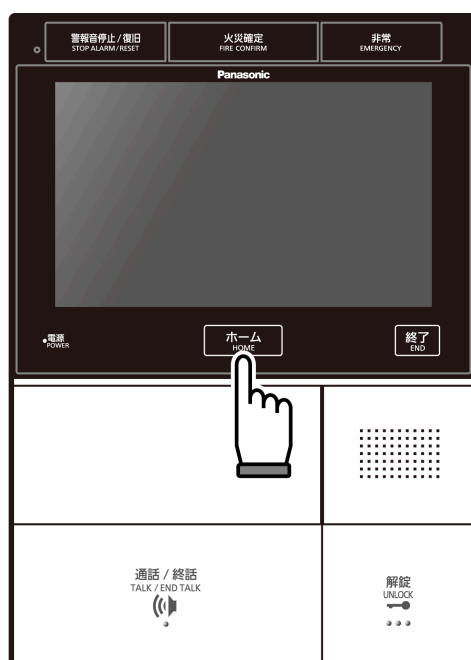
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## Register with (agree to the privacy policy) the condominium server from the Base Unit.

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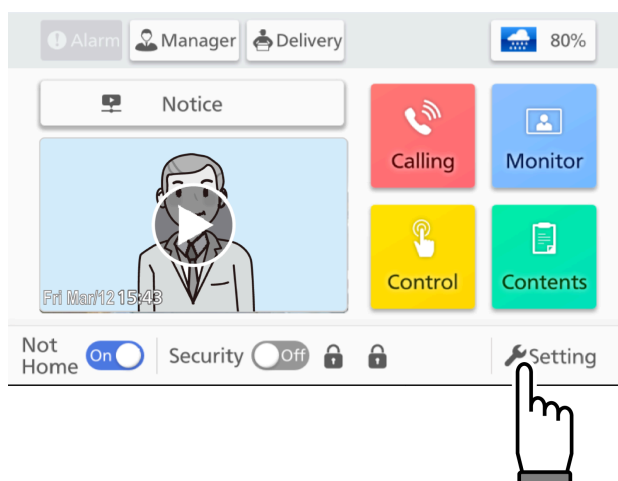
Before registering a smartphone for the first time, you are required to register with (agree to the privacy policy) the server associated with this service from the Base Unit.

1. With the Base Unit in standby mode (nothing displayed on its screen), touch [HOME].



The Home screen displays.

2. Touch "Setting".

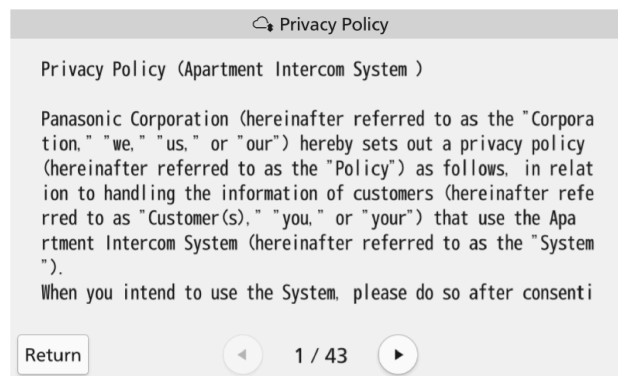


3. Touch in the following order: "Service" → "Register".



4. The Privacy policy display. Confirm their content and touch "A gree" if you agree with them.

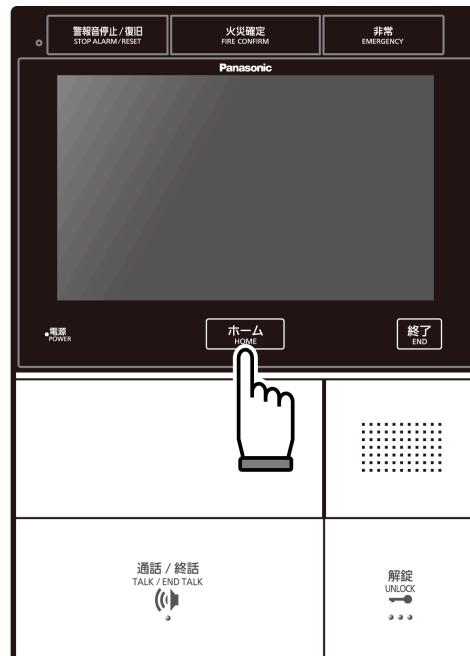
Agreeing to the Privacy Policy enables you to register your smartphones/tablets.



\* Confirm the Privacy Policy that display on the screen.

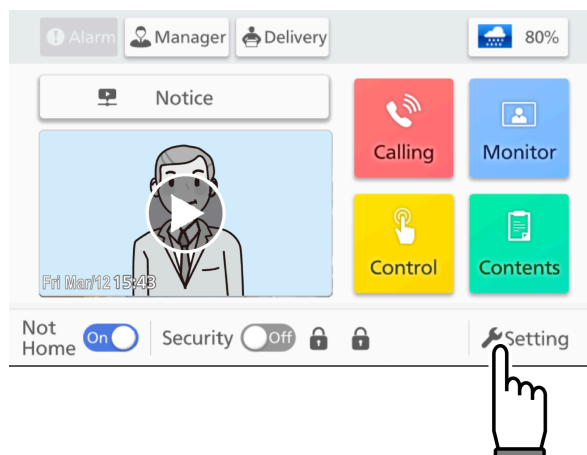
## Registering a smartphone/tablet with the Base Unit

1. With the Base Unit in standby mode (nothing displayed on its screen), touch [HOME].

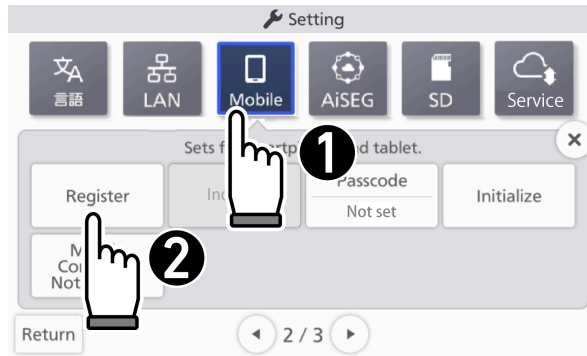


The Home screen displays.

2. Enable registration on the Base Unit.  
Put the Base Unit into registration mode by following the procedure below. Then, make the registration from your smartphone/tablet.
  - Touch "Setting".



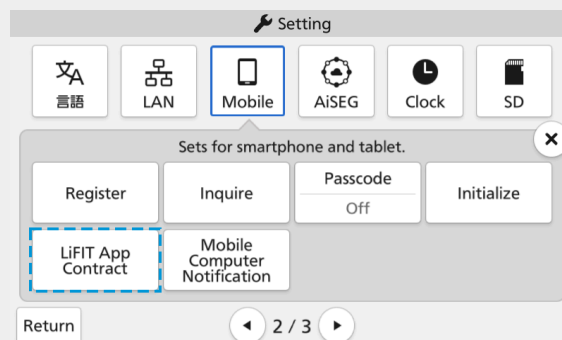
- Touch buttons in the following order: “Mobile” → “Register”.



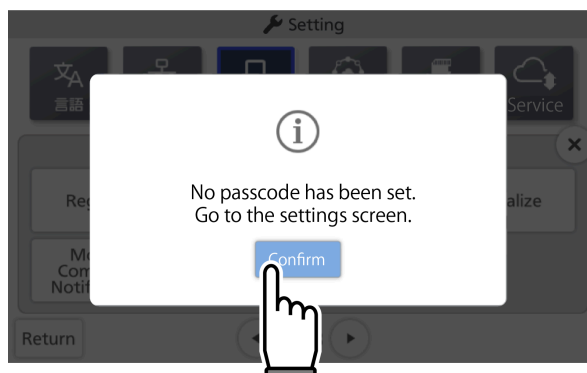
The Passcode setting confirmation screen displays.

### Caution

- If a passcode is already set, proceed to [passcode entry screen](#).
- At this time, if “LiFIT App Contract” appears under “Register”, credit card registration will be required. [Please follow the “LiFIT App Contract procedure” for registration.](#)



- Touch “Confirm”.



The Mobile Computer Passcode screen displays.



- Choose either “Off” or “On” and touch “Confirm”.



The image shows a screen titled "Mobile Computer Passcode". Below the title is the instruction "Set a passcode for registering the mobile computer." There are two radio buttons: "Off" (selected) and "On". A dashed box highlights these two options. Below the radio buttons is a "Passcode" label and a text input field. To the right of the input field is a numeric keypad with buttons for digits 1-9, 0, and a "Clear" button. At the bottom of the screen are two buttons: "Return" and "Confirm".

<b>Off</b>	No passcode is necessary to use the smartphone/tablet.
<b>On</b>	A passcode is necessary to use the smartphone/tablet.

If you touch “Off”, the screen returns to the Setting (Mobile) screen.

## If you touch “On”

Set a passcode by following the procedure below.

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### Caution

- The passcode must be a 4-digit numeral, where each digit is a number from 0 (zero) to 9.
- Do not forget the passcode.

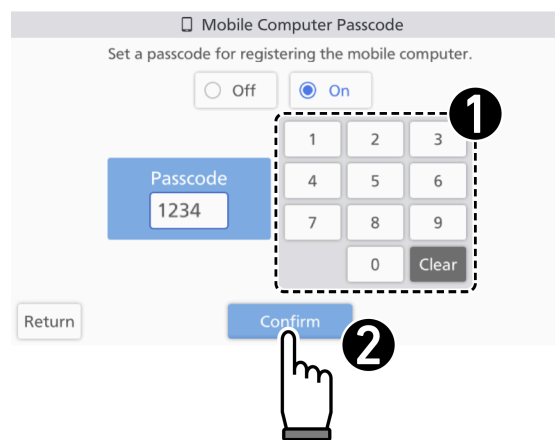
1. Enter a 4-digit passcode.

The input passcode displays.

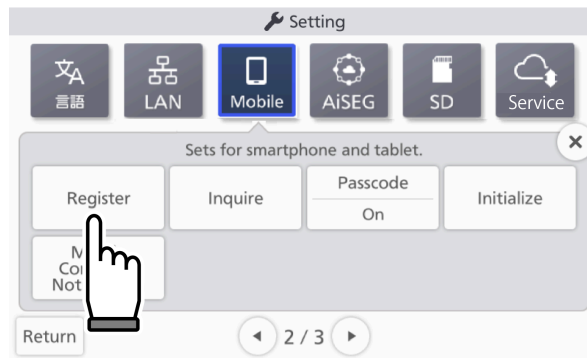
If there is an error in the entered passcode, touch “Clear”. All of the digits are cleared.

2. Touch “Confirm”.

The passcode is set, and the screen returns to the Setting (Mobile) screen.



- Touch “Register”.

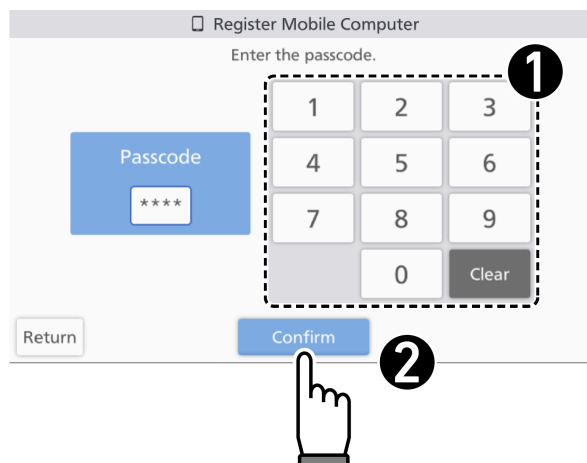


The Enter passcode screen displays.

### Caution

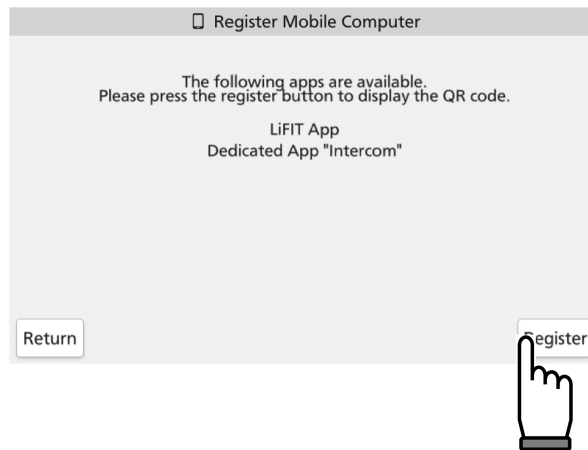
If you set "Off" of passcode and touch “Register”, proceed to Register Mobile Computer screen.

- Enter the set passcode and touch “Confirm”.

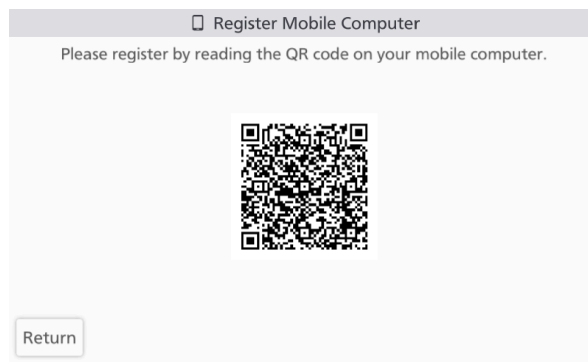


The input passcode displays as asterisks (\*).

- Register Mobile Computer screen displays. Confirm available apps and touch "Register".



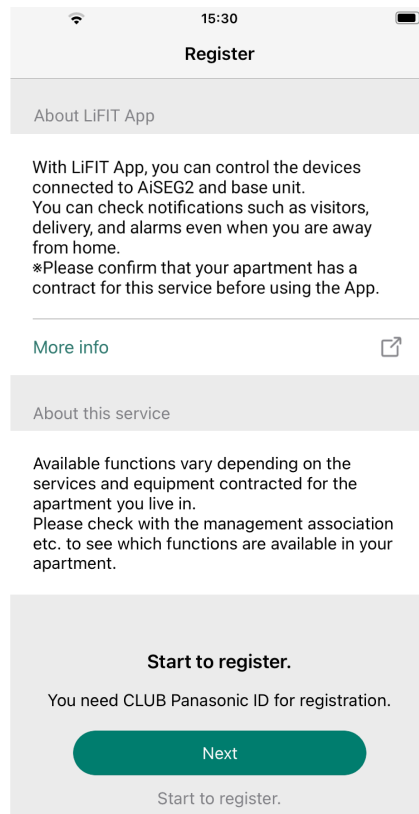
- A QR code displays.



- \* Complete the registration within 15 minutes after the QR code is displayed.

### 3. Start the registration.

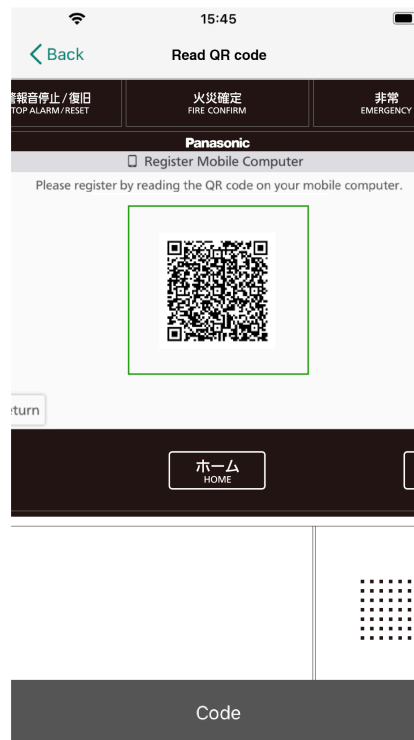
- Check the displayed screen and proceed to read the QR code in step 4.



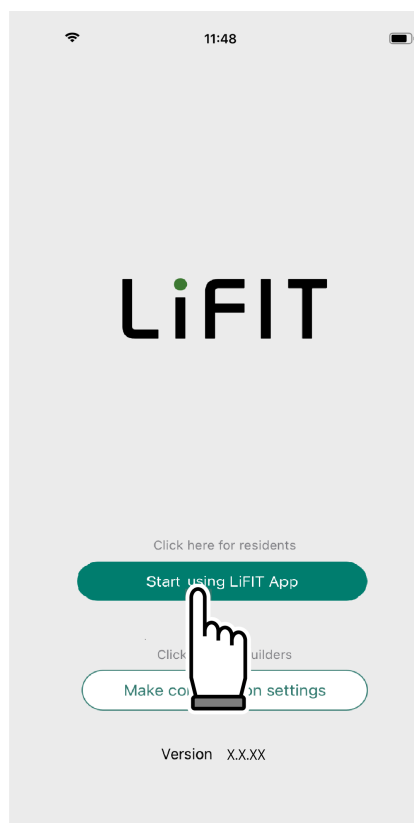
#### Caution

- If you register with the VPN connection worked on your smartphone/tablet, registration may fail. Turn off the VPN connection and register.

4. Read the QR code to register the smartphone/tablet.



5. Tap the "Start using LiFIT App".



- Tap the "Start using LiFIT App" on the next displayed screen.

## 6. Enter the Club Panasonic Login ID and password.

- The characters displayed on the screen are in Japanese.
- If you don't have a Panasonic Login ID, touch “新規登録” to acquire one.

17:26

キャンセル digital.panasonic.com

CLUB Panasonic

ログイン 新規登録

メールアドレス(ログインID)

例: clubpanasonic@mail.domain

パスワード

パスワードを入力する

ログインする

[パスワードを忘れた方はこちら](#)

または

LINEでログイン

Yahoo! JAPAN IDでログイン

### Caution

- If you encounter any Login problems, such as not being able to receive a confirmation email during new registration, go to “If you have any problems, click here” on the “Caution: Login Page” screen and tap the inquiry button for CLUB Panasonic ID, and Please contact us.
- When logging in / out on an iOS device, the following message will be displayed. Tap "Continue". If you do not tap it, you will not be able to log in / out.

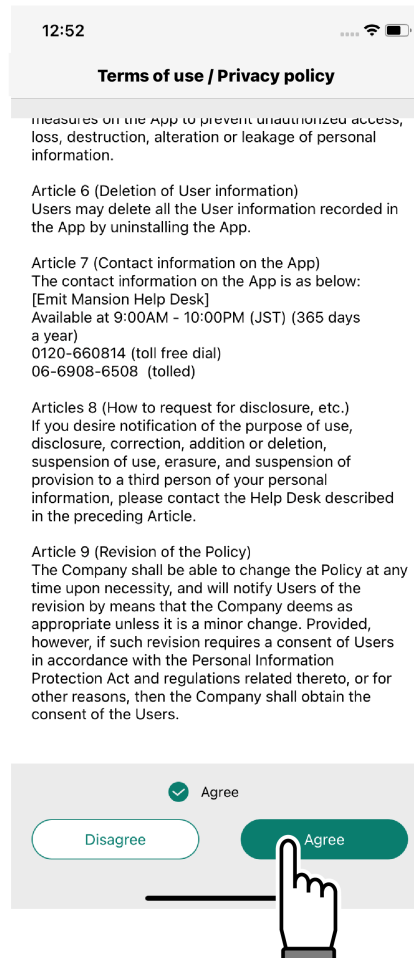
"LiFIT" Wants to Use "panasonic.com" to Sign In.

- You can also login with your social account. Check the displayed screen and login.

The screenshot shows a mobile browser interface for the website digital.panasonic.com. At the top, the status bar displays the time 17:26 and various icons. Below the address bar, there is a 'キャンセル' (Cancel) link and the URL 'digital.panasonic.com'. The main content area is titled 'パスワード' (Password) and features a text input field with the placeholder 'パスワードを入力する' (Enter password) and a toggle icon for password visibility. Below the input field is a grey 'ログインする' (Login) button. A link for 'パスワードを忘れた方はこちら' (Click here if you forgot your password) is positioned below the button. A separator line with the text 'または' (or) follows. Below this, there are four social login buttons: a green 'LINEでログイン' (Login with LINE) button, a red 'Yahoo! JAPAN IDでログイン' (Login with Yahoo! JAPAN ID) button, a white 'Googleでログイン' (Login with Google) button, and a black 'Appleでログイン' (Login with Apple) button. At the bottom of the main content area, there is a link for 'セキュリティ対策のお願い' (Request for security measures). The bottom of the screen shows a standard mobile browser navigation bar with back, forward, and share icons.

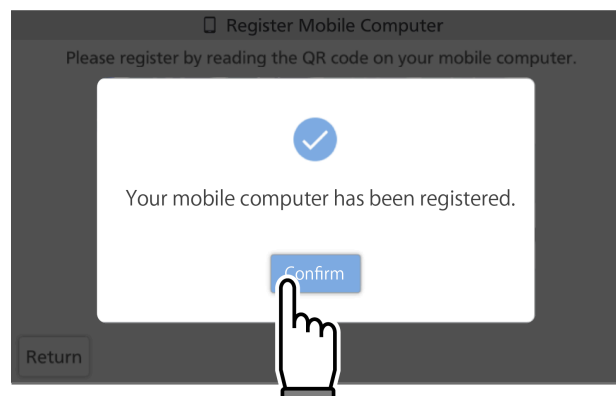


## 7. Agree to the Terms of use, the Privacy policy and Google Analytics.



\* Confirm the Terms of use, the Privacy policy and Google Analytics that display on the screen.

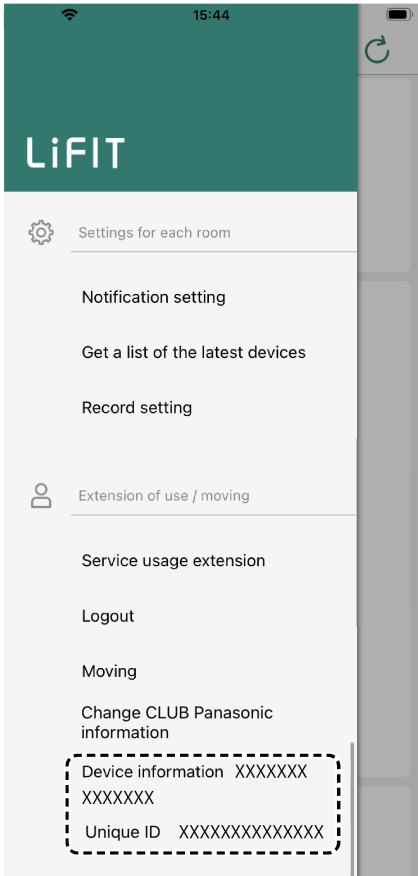
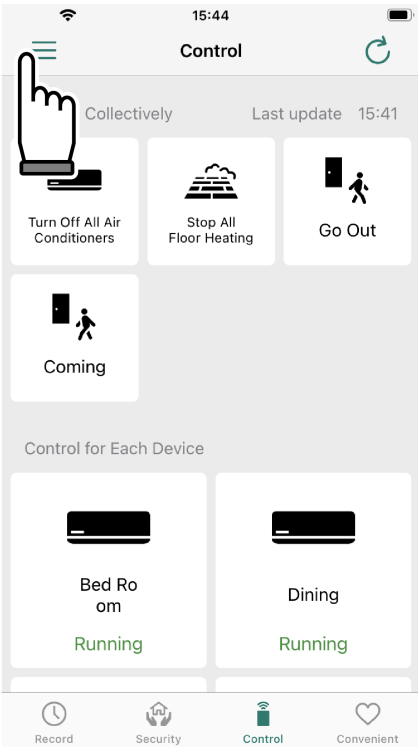
## 8. A registration complete message displays when registration with the server is completed. Touch "Confirm" and complete the registration.



### Caution

Registration takes approximate 30 seconds.

The service is ready for use when information about the Base Unit and connected devices displays on the smartphone/tablet screen.



## Caution

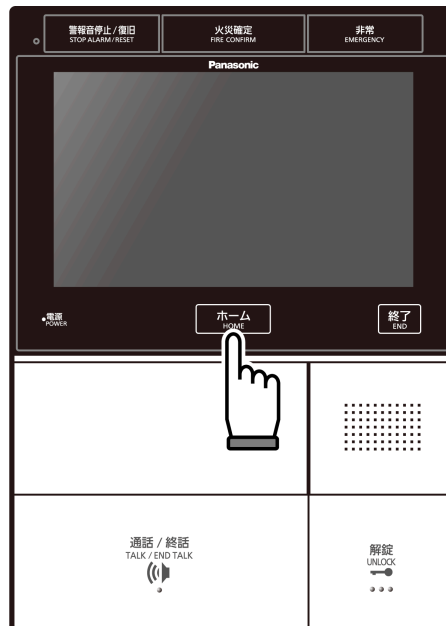
- You can register up to a total of six smartphones/tablets with the Base Unit.
  - \* Uninstalling and then re-installing the application on a smartphone/tablet may add it as a different device due to an OS limitation. In such a case, delete the previous device registration from the Base Unit.
- Only one Base Unit can be registered in the LiFIT app. If you want to use this application on multiple Base Units, prepare a smartphone/tablet for each Base Unit.
- When using multiple smartphones/tablets for multiple Base Units, registering with the same Club Panasonic ID will not work properly due to system restrictions.  
When registering to another Base Unit, prepare a club Panasonic ID different from the club Panasonic ID used by the Base Unit and register it.

## LiFIT App Contract procedure

When “LiFIT App Contract” is displayed under “Register” by touching “Mobile” on the Base Unit, each household needs to make a LiFIT App usage contract.

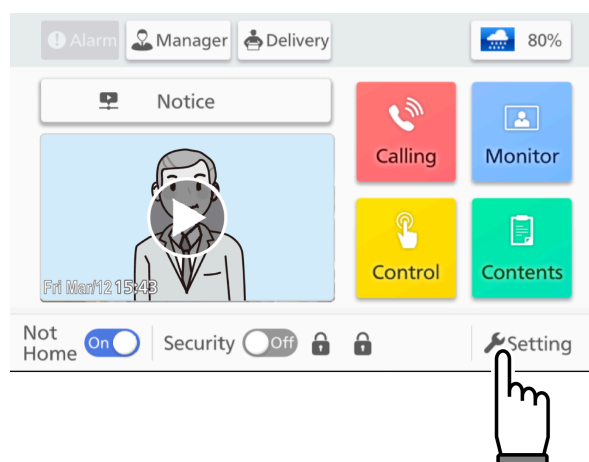
\* If “LiFIT App Contract” does not appear, this menu will not be displayed.

1. In the standby state (blank screen), touch [HOME].

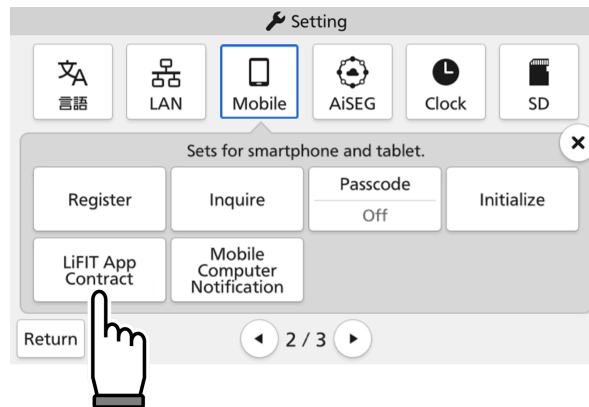


The home screen displays.

2. Touch “Setting”.



3. Touch in the following order: “Mobile” → “LiFIT App Contract”.



A QR code displays.

4. Use a camera app on your smartphone/tablet to read the QR code displayed on the Base Unit.  
A website link appears on your smartphone/tablet.
5. Tap the website link.  
Tap the displayed “Sign up” button and follow the website instructions to complete the registration procedure.

### Caution

- The LiFIT App is a paid service that requires you to register your credit card on the website.
- The LiFIT App Contract is not through the LiFIT App but by reading the QR code with a camera app.
- If it is already registered, the “Sign up” button will not be displayed.

# Remotely controlling the Base Unit

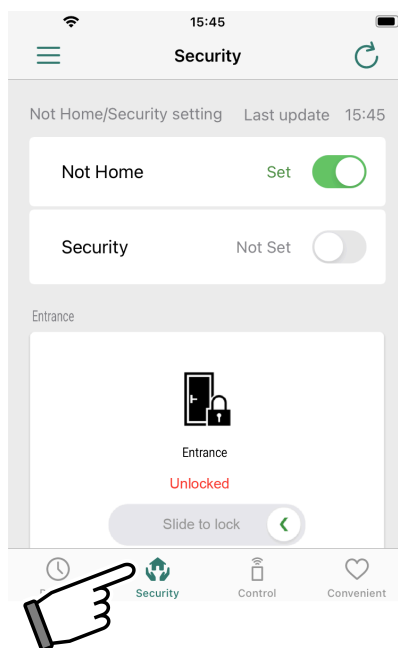
## Security

You can remotely control the Base Unit with smartphone/tablet from the outside.

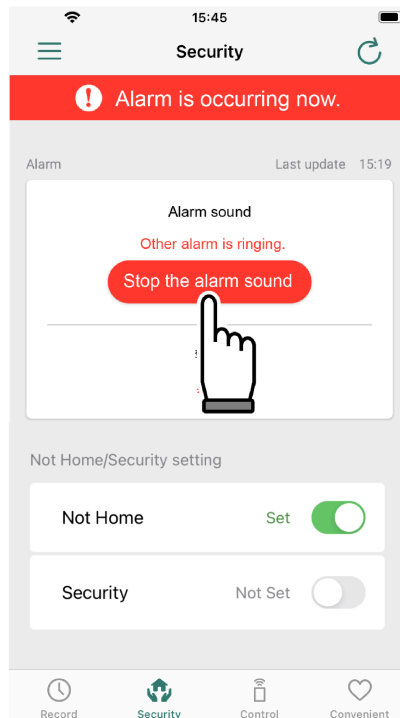
You can also stop the sound of alarms (except fire and gas leak) and lock your apartment door.

1. Tap the “Security” tab, where you can do the following:

- Confirm a list of alarms within your apartment and stop their sound.
- Confirm the Not Home setting status and set or cancel absence.
- Confirm the security setting status and set or cancel the alert.
- Confirm the status of the electric door lock and lock.



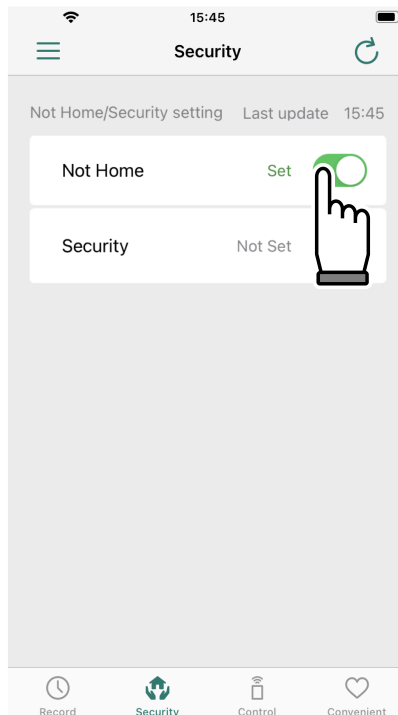
2. Remotely stop the sound of alarms.  
Press the “Stop the alarm sound” button.



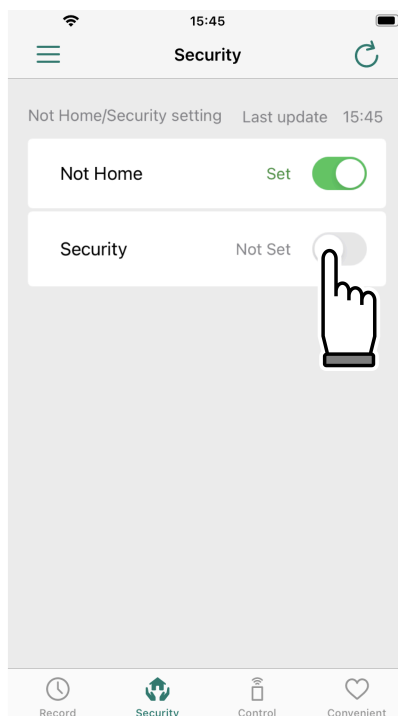
### Caution

- Once stopped, you cannot make the alarms sound again.
- The circuit names of the emergency call, general alarm, expansion emergency and security alarm cannot be displayed.
- When stopping the sound of alarms, do so with caution.  
Stopping the sound of alarms may make your family members at home unaware of the alarms.
- This feature only stops the sound of alarms; it does not recover the alarm statuses.

3. Set absence.  
Switch “Not Home setting”.



4. Set security.  
Switch “Security setting”.  
Magnetic switches detect when security is on (Setting alert on) and the apartment door or a window is opened.





## Caution

- When “Alert” is switched “On” or “Off” remotely, that change takes effect immediately.  
When setting security remotely, do so with caution.
- Switching “On” the “Alert” remotely may trigger an alarm when the door is opened from the inside to go out.
- If “Alert” cannot be set remotely, a window equipped with a magnetic switch or the apartment door may be open.
  - \* Where magnetic switches are installed depend on your condominium. For details, contact your condominium management company.
  - \* This service does not include a feature to remotely control window locks.
- If the passcode is not registered on the base unit, you can only be alert for security settings. You cannot cancel the alert.

5. Lock the apartment door.  
Swipe the “Locked” bar.

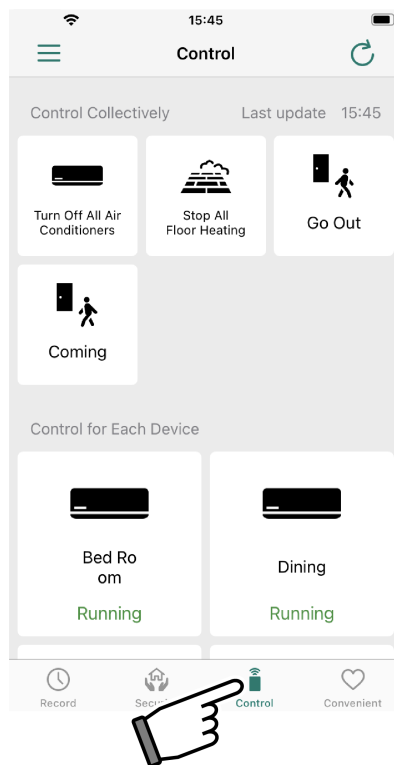
## Caution

- To ensure security, a locked electric door lock cannot be remotely unlocked (opened).
- This feature allows you to lock an electric door lock, but not the condominium entrance.
- Remotely locking your apartment door is not possible if a gas leak has been detected as locking the electric door lock may lead to an explosion by ignition.

## Control

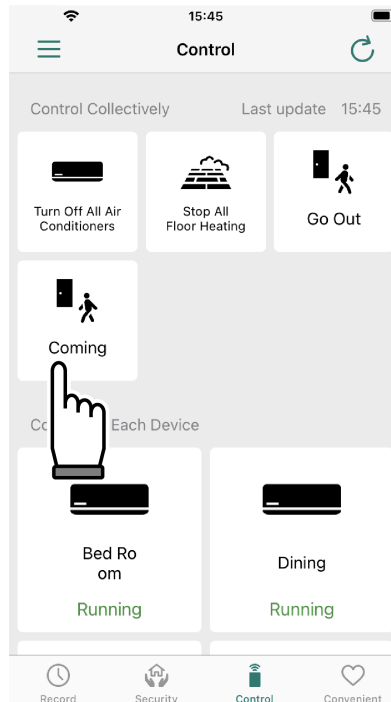
You can remotely control devices connected to AiSEG2 from the outside by using your smartphone/tablet.

1. Tap the “Control” tab, where you can do the following:
  - Perform “Control Collectively” by the each scene set on the Base Unit.
  - Perform “Control for Each Device” connected to AiSEG2.
  - The order of the displayed devices may differ from the Base Unit depending on the OS specifications of the smartphone/tablet.

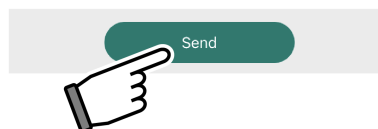


## 2. Control Collectively.

Tap the item of “Control Collectively”.

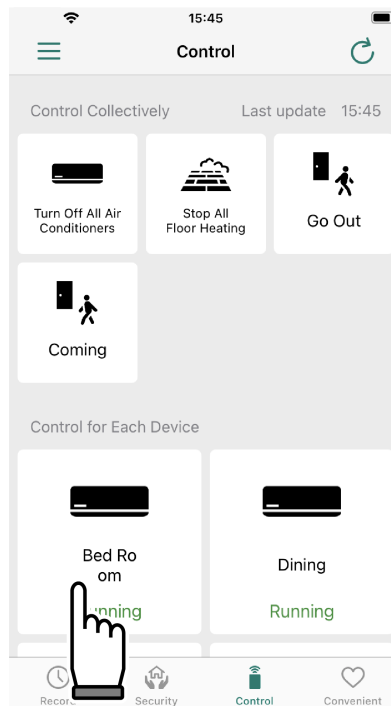


- Confirm the status before and after using “Control Collectively” for each device to control.
- Confirm precautions to take by tapping “Please operate after confirming the transmitted contents”.
- If “Control Collectively” can be executed, press the “Send” button.



- A push notification will arrive afterwards. Press the update button on the “Control Collectively” execution screen to confirm the latest status.

3. Perform “Control for Each Device”.
- Press the button of the device to control.



- Confirm the status before and after executing “Control for Each Device”.
- Confirm precautions to take by tapping “Please operate after confirming the transmitted contents”.
- If “Control for Each Device” can be executed, press the “Send” button.
- Press the update button to confirm the latest status.

## Caution

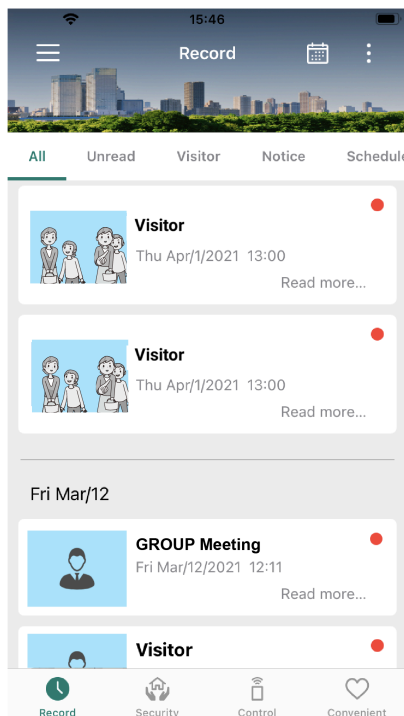
- Controlling the same device simultaneously may cause it to malfunction.
- When turning on a device (or group of devices), it is (or they are) turned on from the status acquired as a result of the previous operation from a smartphone or Base Unit. Therefore, be sure to turn on after confirming the status that it (or they) will acquire.
- A caution displays depending on the device to control.  
Be sure to confirm the caution before pressing the "Send" button.
- If Enefarm made by another company is registered in AiSEG2, it will be displayed only as a Gas Water Heater. The fuel cell is not registered in AiSEG2 and will not be displayed.
- "Control Collectively" including "Electric Lock" do not display on LiFIT App.
- Depending on the Base Unit settings, entering the passcode may be required to send security setting.

## Record (Confirming records)

Confirm the information sent by the Base Unit and server.

### Caution

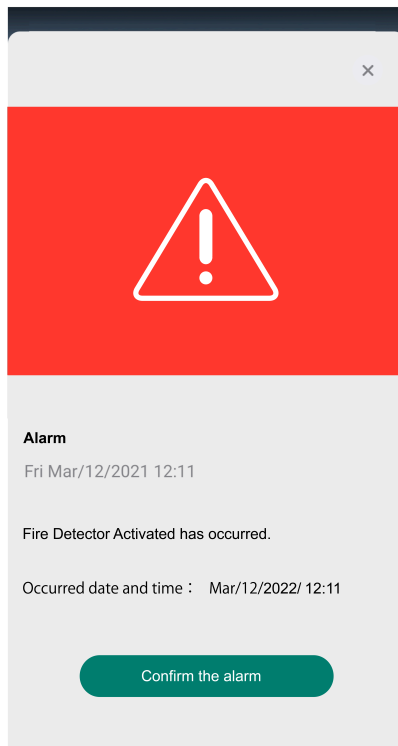
- If you want to display the visitor image on the screen, you need to turn on the recording of visitors setting in the [Record setting](#).
  - If you want to display the return home image on the screen, you need to turn on the return home notifications setting in the [Record setting](#).
- **All**  
Allows you to confirm a list of all records. To confirm details, tap “Read more…”.



You can check the Alarm in “All”.

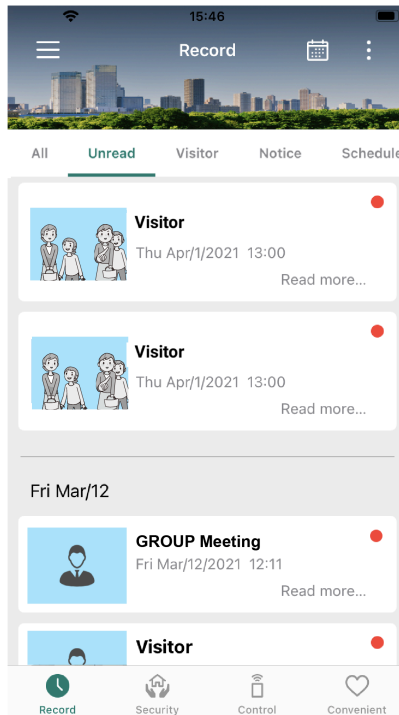
If an alarm is occurring, "Confirm the alarm" is displayed, and you can tap it to move to the Security screen and stop the alarm sound.

(Example of picture)



- Unread  
Shows the unread information. To confirm details, tap “Read more...”.

(Example of picture)

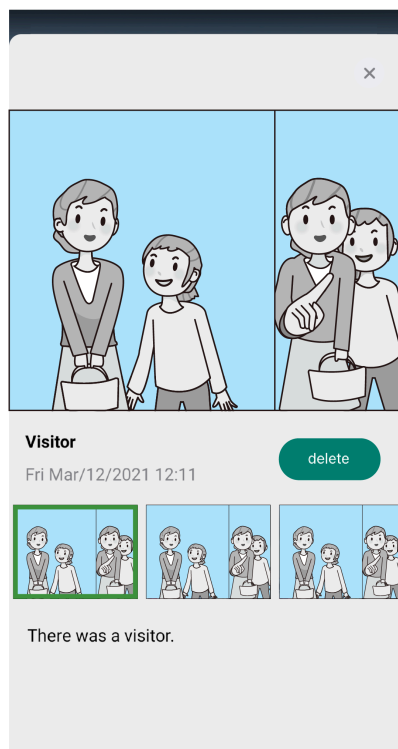




- Visitor

When a visitor calls from the Main Entrance intercom or door phone slave device with camera, the visitor's (still) picture is taken and saved to Panasonic's server for one month. Pictures can be confirmed also from the outside. You can delete it by tapping "delete".

(Example of picture)

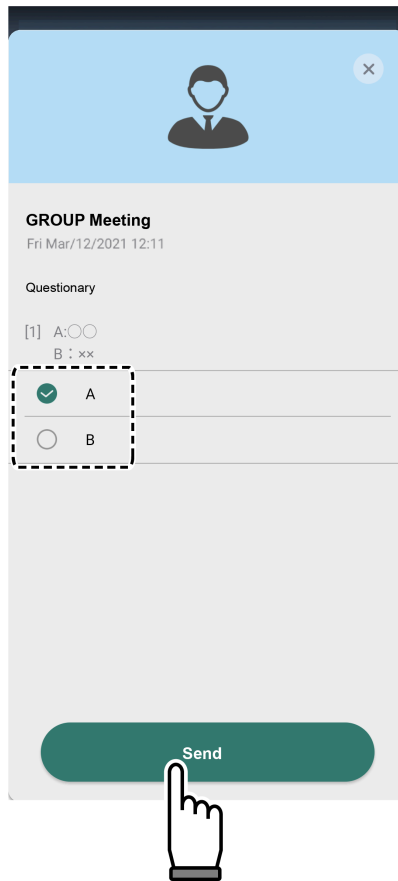


### Caution

- Even if you delete the visitor information, you cannot delete the information held by the base unit.

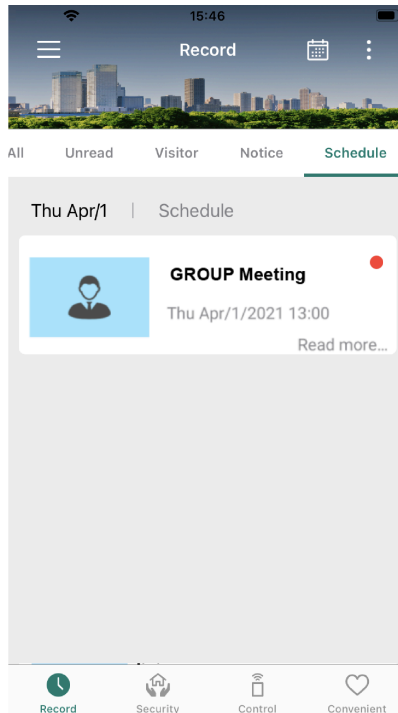
- Notifications  
Shows News, RSVP, and Notices from the system.  
If there is a RSVP, choose the answer and send it back by tapping the “Send” button.

(Example of picture)



- Schedule  
Shows the schedule.  
To register the reminder notification, display the Schedule.

(Example of picture)

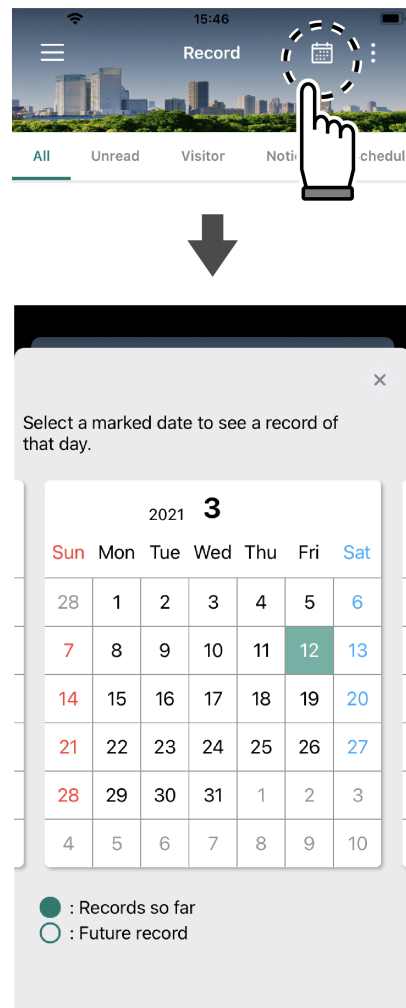


### Caution

- A reminder is set when the Schedule is displayed, and a reminder notification will be sent out at the time specified by the manager.  
You may not always be able to receive reminders at the appropriate time since notifications may not be set correctly depending on your device settings or status.
- Information notified from the base unit or server can be displayed from 2 years ago to 3 years ahead.

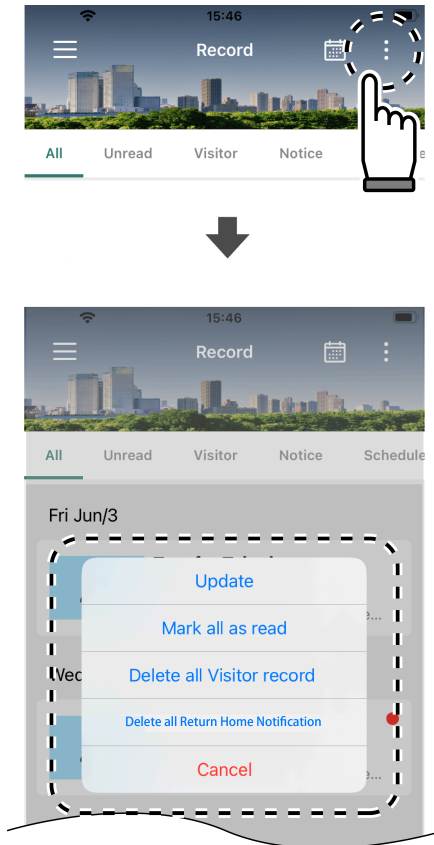
- Calendar  
Select the marked date on the calendar and display it.

(Example of picture)



- Update  
Update the latest information.
- Mark all as read  
● Removes all Unread indicators.
- Delete all Visitor record  
Delete all the visitor history at once.

- Delete all Return Home Notification  
Delete all the family return history at once.



### Caution

- When the alarm is restored, the history of the alarm is deleted.
- The sentences may not always be displayed as intended by the person who posted it as a result of a line feed misalignment due to the smartphone/tablet model or device font settings.
- Even if you delete the visitor and return home information, you cannot delete the information held by the base unit.

---

## Convenient feature

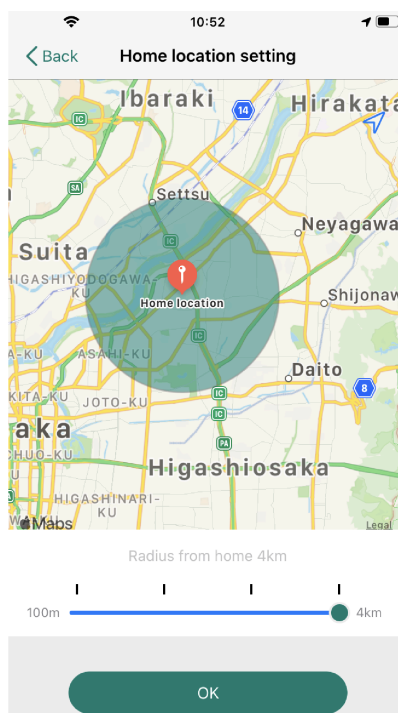
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You can take advantage of Convenient feature that work in combination with GPS and Condominiums HA facilities.

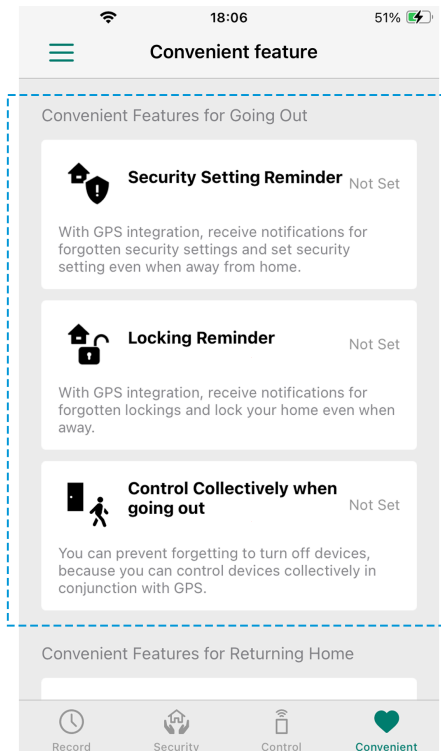
When approaching the set home location, you will receive a notification prompting for operation.

- Home location setting

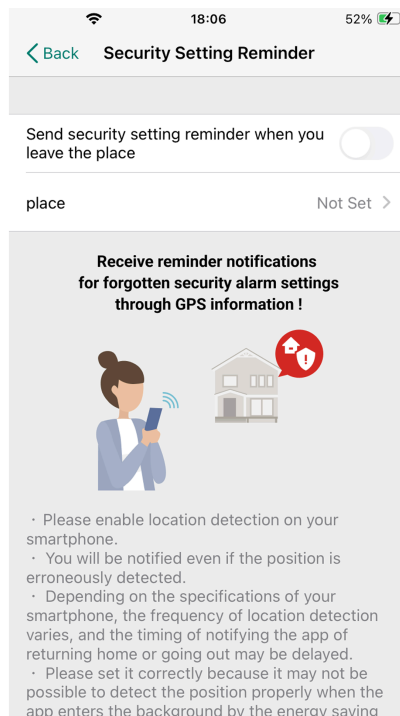
Allows you to set the home location and distance from home at which to notify Control collectively when going out or Control collectively when return home.



## Convenient feature for going out



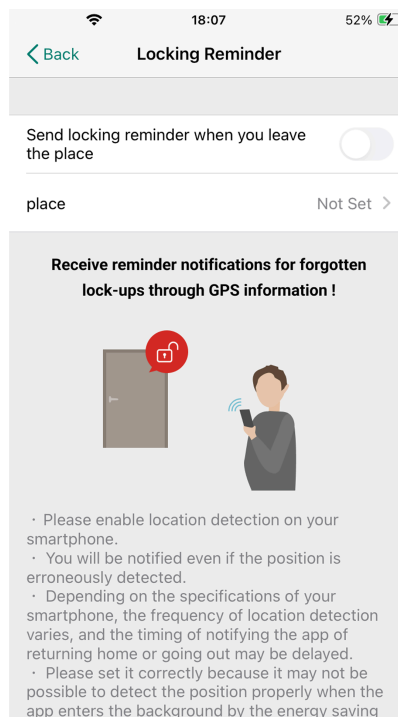
- **Security Setting Reminder**  
Detects that you have left home and notifies you of forgotten security setting.



- \* To enable Security Setting Reminder, you need to set your home location.

- Locking Reminder

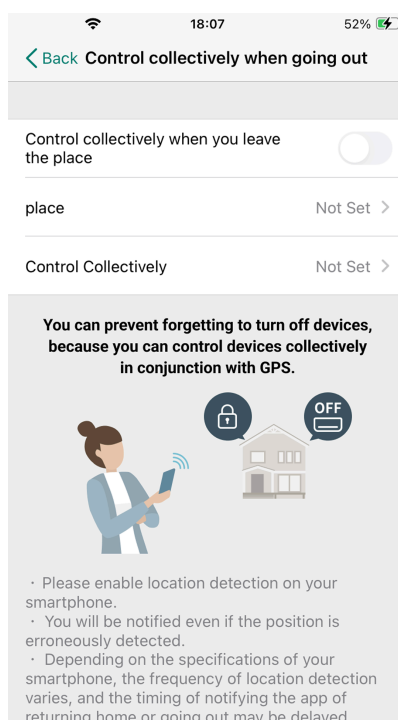
Detects that you have left home and notifies you of forgotten locking.



\* To enable Locking Reminder, you need to set your home location.

- Control collectively when going out

Allows you to prevent leaving things turned on when going out as they can be Controlled Collectively in combination with GPS.

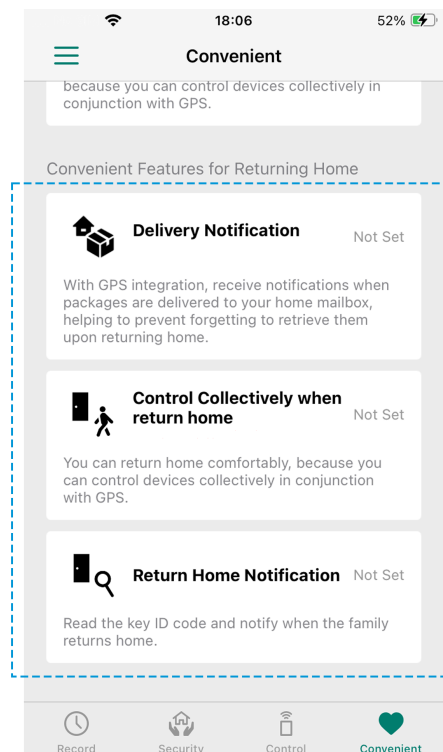




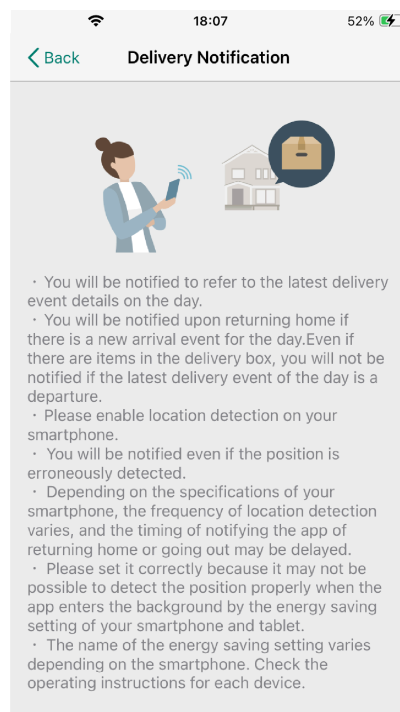
Choose your home location and things you want to control collectively.

- \* To enable Control collectively when going out, your home location and things you want to control collectively must be specified in advance.
- \* If AiSEG2 is not connected to the base unit, control collectively cannot be set on the base unit, so "Control collectively when going out" cannot be used.

## Convenient Features for Returning Home



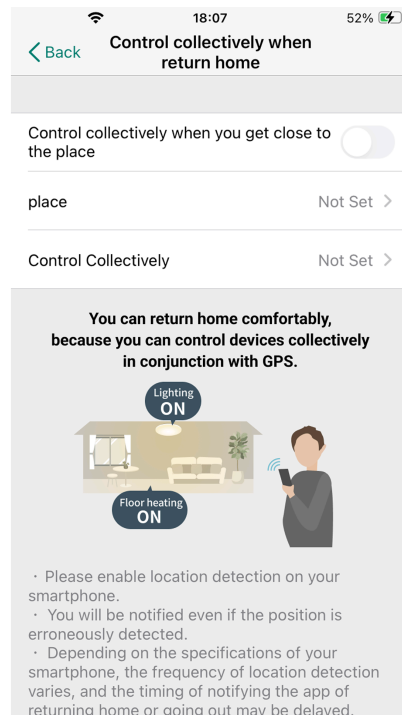
- **Delivery Notification**  
Detects that you are approaching your home and notifies you that a delivery has arrived.



- \* To enable Delivery Notification, you need to set your home location.

- Control collectively when return home

Allows you to return to a comfortable home since you can collectively control your home appliances in combination with GPS on your way home.

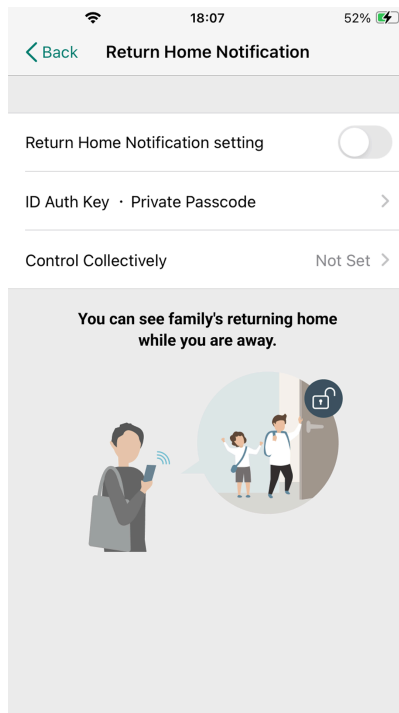


Choose your home location and things you want to control collectively.

- \* To enable Control collectively when return home, your home location and things you want to Control Collectively must be specified in advance.
- \* If AiSEG2 is not connected to the base unit, control collectively cannot be set on the base unit, so "Control collectively when return home" cannot be used.

- Return Home Notification

Notifies which family member is back home based on his/her ID Auth Key or Private Passcode. And set the Control collectively when return home.



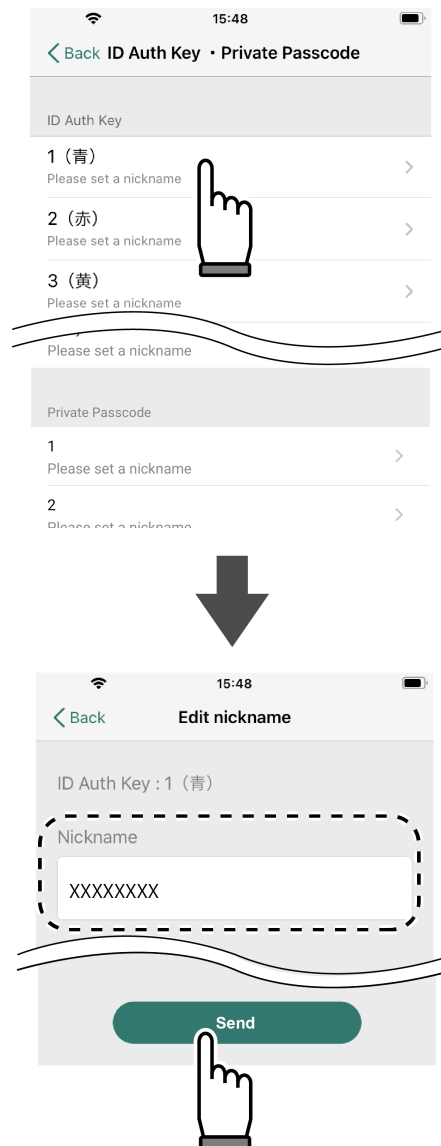
- Return Home Notification setting

Set ON or OFF of Return Home Notification.

\* Set a nickname on your ID Auth Key or Private Passcode in order to be notified of return home message from the Main Entrance. The ID Auth Key or Private Passcode that has not been set does not receive the notification.

- ID Auth Key • Private Passcode

Receive a Return Home Notification by setting a nickname for your ID Auth Key or Private Passcode.



- Control Collectively

Set the “Control collectively when return home” setting.

## Caution

- If GPS location services are disabled on your smartphone/tablet, enable them.
  - \* GPS location services are the area information that indicates the approximate location of your smartphone/tablet.
- If location services are disabled on your smartphone/tablet, some functions may be unavailable.
- If you are using a device with iOS 15.7 installed, the location information might not be notified to the app, rendering it unusable. Please update your iOS.
- Panasonic does not collect any location information set by users of this service.
- Some smartphone/tablet models allow you to change the degree of accuracy of the location information. Change as appropriate.
- When using "Control collectively when going out" or "Control collectively when return home", always set the GPS of the smartphone/tablet to allow and set it to high accuracy.
  - ※ Please check the instruction manual of your smartphone/tablet for the setting method.
- Location services may be unavailable depending on your smartphone/tablet model and settings.
- Since the location detection frequency varies depending on the smartphone/tablet specification, there may be delay in the notification when leaving from/returning to your home.
- Information provided by GPS location services may not always be the best depending on GPS signal reception status or energy saving settings.
- Location may not be detected normally when the application runs in the background due to the energy saving settings on your smartphone/tablet; correct it as required.

- Energy saving settings may have a different name such as battery saving settings depending on your Android device. Confirm by reading your device operating instructions.
- We recommend that you turn on the notification settings on your smartphone/tablet. If turned off, this app will display a caution message.
- If no scene information is registered, the button for the Convenient feature related to that scene information will not be displayed.
- If the scenes set on “Control collectively when going out” “Control collectively when return home” or “Return Home Notification” are deleted on the base unit, the scenes stops working.  
Set the scenes you will perform again.
- Using a half-width symbol for your nickname, it may not be displayed correctly in the notification.

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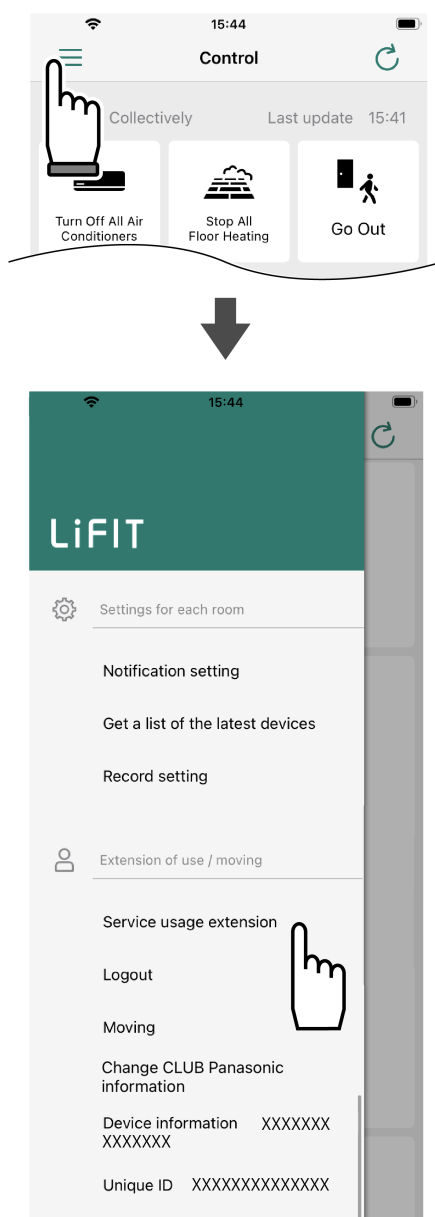
## Service usage extension

---

This service will become unavailable for use on your smartphone/tablet after the expiration date<sup>\*</sup>, which is counted from your registration.

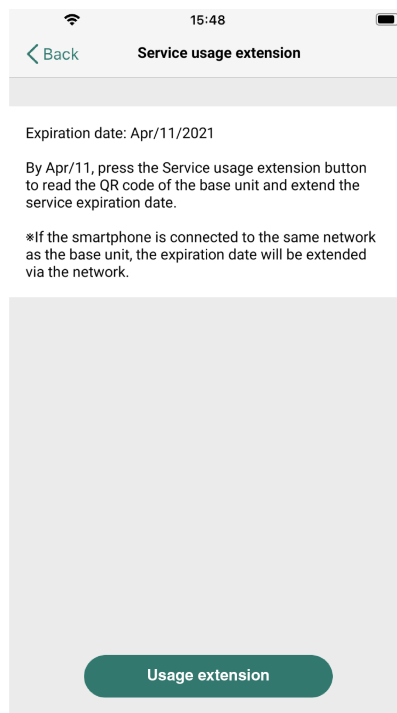
To extend the service expiration date, read the QR code on the Base Unit.

1. Tap “Service usage extension” from the menu.





2. You can confirm the new expiration date on the Service usage extension screen. Extension of the expiration date is possible from two weeks before the expiration date.



3. When your service expiration date gets close, display the QR code on the Base Unit, and press the Usage extension button to read the QR code to extend the expiration date.
- If the expiration date has passed, you will not be able to use the LiFIT App.  
In that case, tap the usage extension button from the above screen, read the QR code displayed in "Setting" → "Mobile" → "Register" of the base unit, and extend the service expiration date.

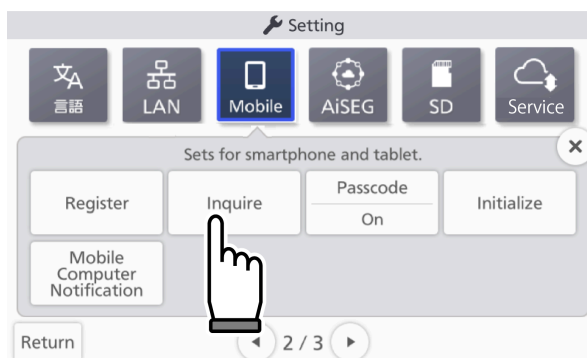
## Caution

- The expiration date varies depending on your condominium. Confirm with your condominium management association.
  - \* If the smartphone and Base Unit are connected to the same network, the expiration date is automatically extended via the network.
- If you register with the VPN connection worked on your smartphone/tablet, service usage extension may fail. Turn off the VPN connection and register.

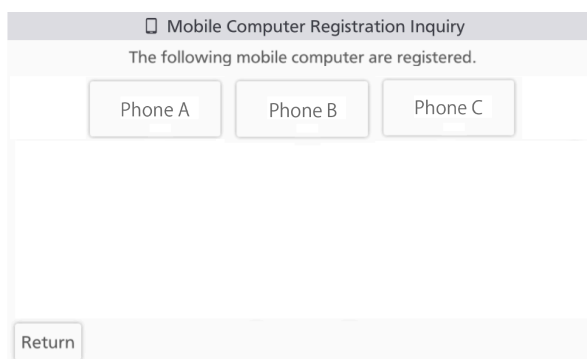
## Inquiring registered devices

This operation must be performed on the Base Unit.

1. [Display the Setting \(Mobile\) screen.](#)
2. Touch "Inquire".



The registered smartphones/tablets display.

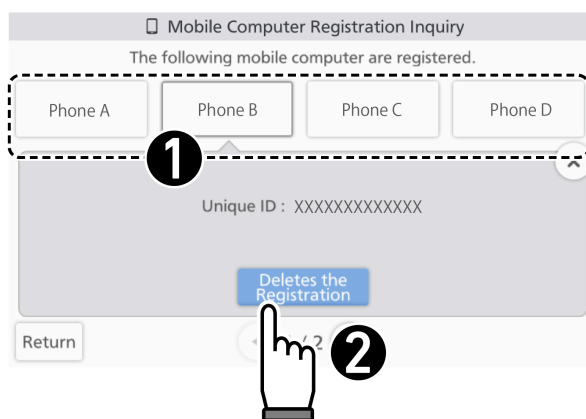


## Deleting a registered device

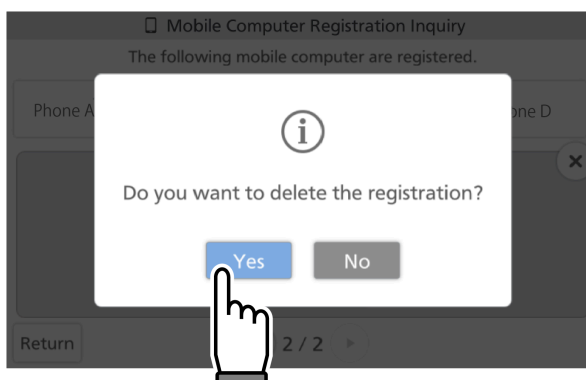
If you are transferring or disposing of your smartphone/tablet, delete its registration from the Base Unit.

This operation must be performed on the Base Unit.

1. [Inquiring registered smartphones/tablets.](#)
2. Choose the device to delete from the displayed list of devices, touch "Delete the Registration".



3. Touch "Yes".

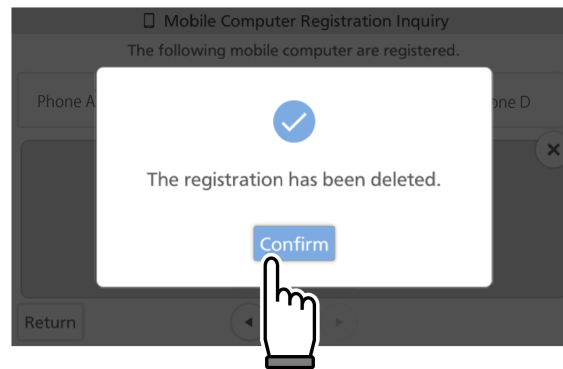


The registration deletion starts.

- Touching "No" returns the screen to the Mobile Computer Registration Inquiry screen.
- The deletion completed message displays when the registration deletion ends. Touching "Confirm". If other registration remains, the screen returns to the

Mobile Computer Registration Inquiry screen.

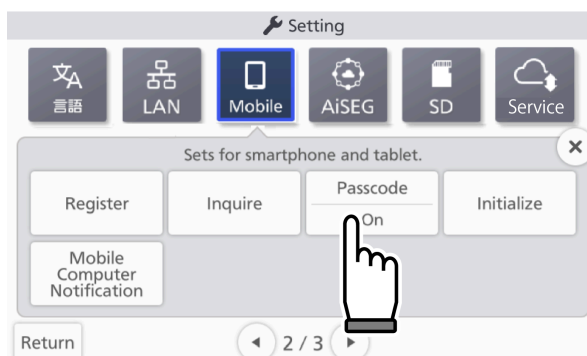
If no registration remains, it returns to the Setting (Mobile) screen.



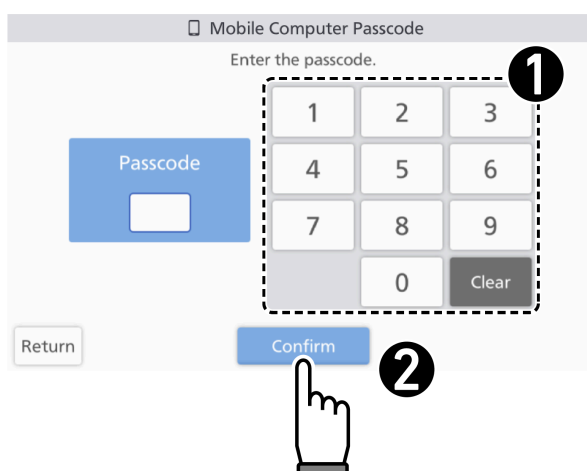
## Changing the passcode

This operation must be performed on the Base Unit.

1. [Display the Setting \(Mobile\) screen.](#)
2. Touch "Passcode".



3. Enter the passcode input at the time of registration and touch "Confirm".

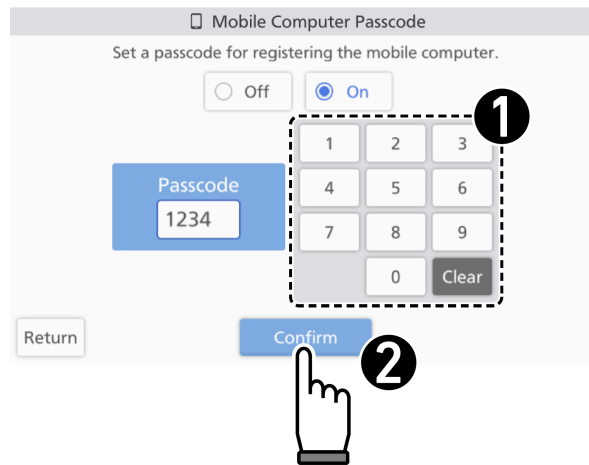


### Caution

If a passcode has not been set, a screen different from that above displays.

[Set a passcode](#)

#### 4. Enter a new passcode and touch “Confirm”.

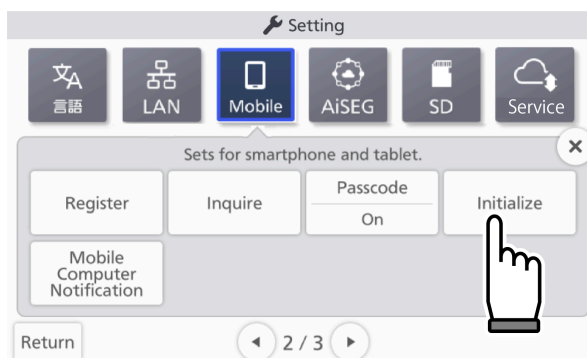


- For the setting method, please refer to [[If you touch “On”](#)] of “Registering a smartphone/tablet with the Base Unit”
- If not setting a passcode, touch “Off”, and then touch “Confirm”.

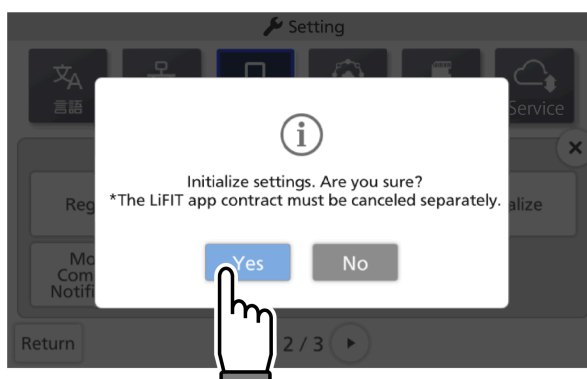
## Initializing the mobile settings

This operation must be performed on the Base Unit.

1. [Display the Setting \(Mobile\) screen.](#)
2. Touch "Initialize".



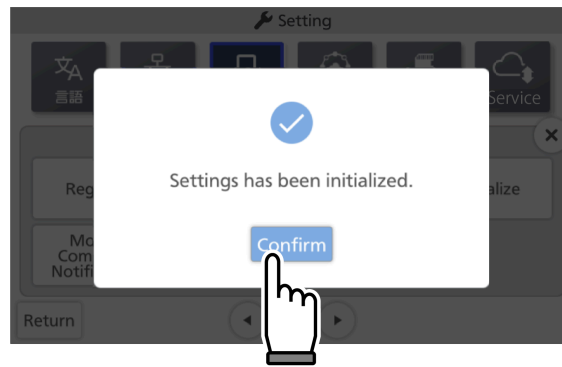
3. Touch "Yes".



The initialization of mobile settings starts.

- Touching "No" returns the screen to the Setting (Mobile) screen.
- The initialization completed message displays when the initialization of mobile settings ends. Touching "Confirm" returns the screen to the Setting (Mobile) screen.





## Caution

- If you initialize the mobile settings, the passcode will also be initialized.

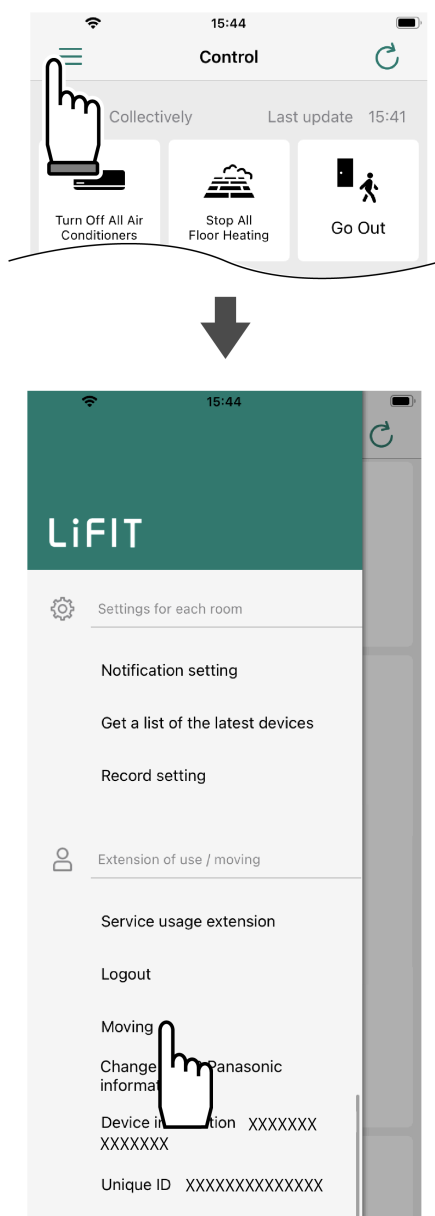
## Stopping the service

If you are moving out of the apartment, stop the service to protect your privacy.

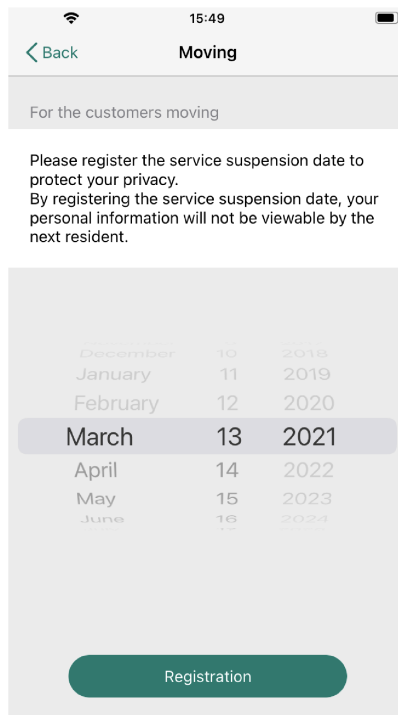
The method for stopping the service varies depending on whether “LiFIT App Contract” is displayed under “Register” by touching “Mobile.”

**When “LiFIT App Contract” is not displayed under “Register” by touching “Mobile” on the Base Unit.**

1. Tap “Moving” from the MENU.



## 2. Specify the date and tap the “Registration” button.

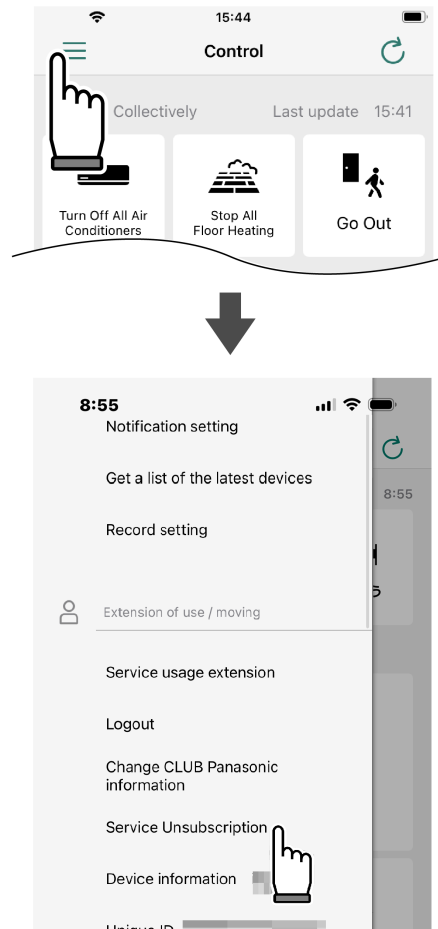


### Caution

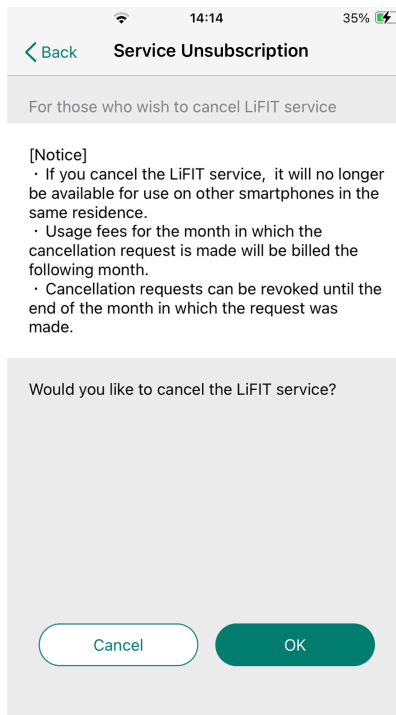
- You can specify a date three months in advance to stop the service. The date to stop the service can be changed if done before the due date.
- The service will become unavailable from 0 am on the due date, with the smartphone device information registered with the Base Unit and server deleted simultaneously.
- Registering a service stop date displays a button to cancel the service stop date.
- At the time of moving out, Stop Service also on the Base Unit to protect your privacy.
  - \* Refer to your Base Unit operating instructions.
- LiFIT App will not operate normally after the service is stopped or initialized on the base unit. If you want to use LiFIT App again, please uninstall and install LiFIT App and register again.

## When “LiFIT App Contract” is displayed under “Register” by touching “Mobile” on the Base Unit

1. Tap “Service Unsubscription” from the MENU.

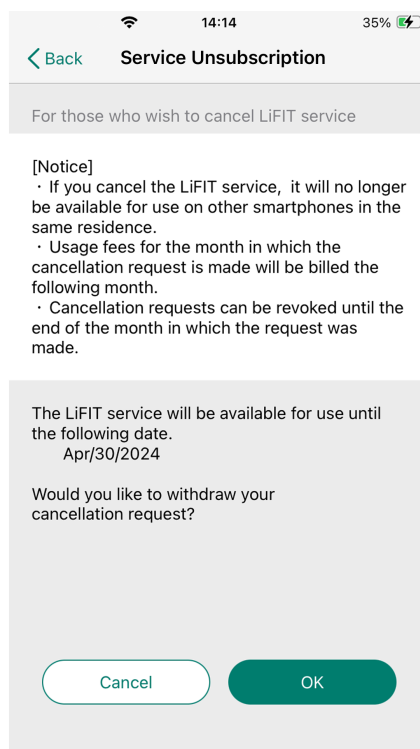


## 2. Tap “Yes”.



When the following screen appears, the cancellation is complete.

If you want to cancel the application for Service Unsubscription, tap “Yes”.

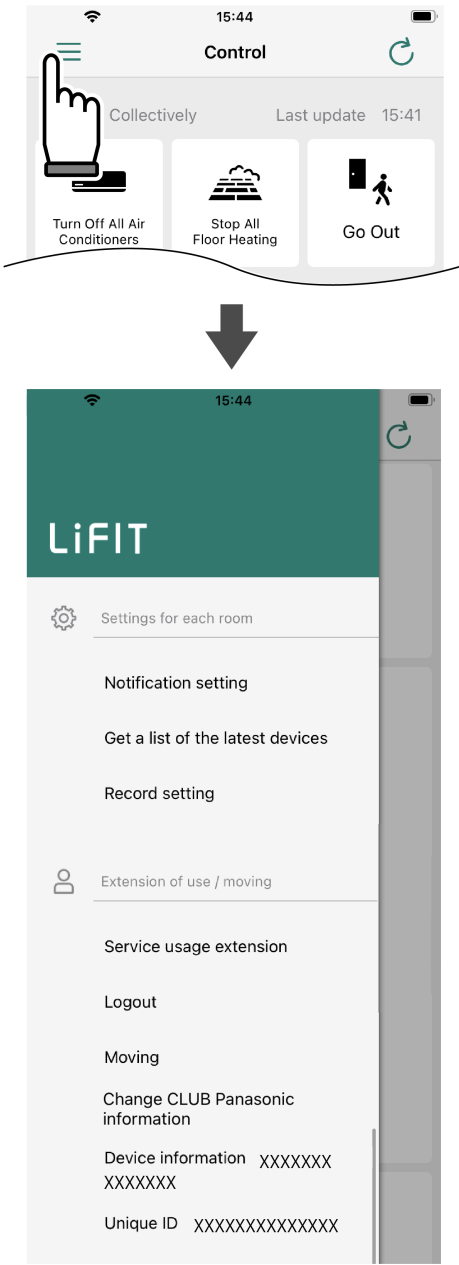


### Caution

- When you apply for Service Unsubscription, the service will be canceled on the 1st of the following month.

# Changing settings

You can change various LiFIT settings.  
Tap the menu, and select the desired item.



## Notification settings

---

You can switch push notifications on or off. Only items you can set in your apartment display.

- **Alarm**  
Choose whether or not to receive notification when an alarm has occurred or recovered in your apartment.
- **Visitor**  
Choose whether or not to receive notification when a visitor calls from the Main Entrance intercom or door phone.  
\* Since the notification setting after registration is turned off, please turn it on if you want to receive notifications.
- **Delivery**  
Choose whether or not to receive notification when a delivery to or pickup from the delivery box has occurred.
- **Confirm Lock**  
Choose whether or not to receive push notification about the current apartment door lock status after a certain time from leaving your apartment with the security alert set on your base unit.
- **Security**  
Choose whether or not to receive notification about the result of a security alert setting change, such as when it has been turned on or off.
- **New Info**  
Choose whether or not to receive notification when new information is posted on the security intercom News board and a schedule is posted.
- **EV Charging**  
Choose whether or not to receive notification when EV charging has started, finished, or stopped.
- **Schedule**  
Choose whether or not to receive notification when new schedule is posted.



- Schedule (Reminder)

Choose whether or not to receive a reminder about your schedule.

### **Caution**

- Some items may not be displayed depending on the settings of the condominium.
  - If you do not allow the notification settings on your smartphone/tablet, you will not receive notifications even if you change the notification settings in the LiFIT App.
-

## Get a list of the latest devices

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When the number of devices increases/decreases, the device list information is acquired from the base unit and the display of the control screen and security screen is updated.

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## Record setting

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Allows you to set the recording of visitors and return home notifications.

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## Service usage extension

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[Allows you to extend service usage term.](#)

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## Logout

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Allows you to log out of the service to prevent any control operation on it.

### Caution

- Notifications are sent out independently of the logout. Stopping the notifications requires turning off the notification settings of device or the uninstalling the LiFIT App.
- After logging out, if you try to login with an ID different from the registered ID, "Login failed: it is different from the previous login ID. Please check your ID and log in with your previous ID." Please login with the same ID as before.

If you want to login with a different ID, delete the registration of the mobile device from "Inquire" of "Mobile" of the base unit and "Reset the LiFIT setup" on the Troubleshooting screen of the LiFIT App, and then register again.

---

**Moving** When "LiFIT App Contract" does not appear on the Base Unit

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[Allows you to set the service stop date to move out.](#)

When "LiFIT App Contract" is displayed under "Register" by touching "Mobile" on the Base Unit, this menu will not be displayed.

## **Change CLUB Panasonic information**

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You can change the CLUB Panasonic information, set security, and check the membership agreement.

The characters displayed on the information screen are in Japanese.

---

**Service Unsubscription** When "LiFIT App Contract" appears on the Base Unit

---

[Allows you to cancel the LiFIT App service.](#)

\* When "LiFIT App Contract" is not displayed under "Register" by touching "Mobile" on the Base Unit, this menu will not be displayed.

---

## **Device information**

---

Displays the names of devices using the application.

When deleting a device registered with the Base Unit, you need to specify the device by referring to the device information and unique ID.

---

## **Unique ID**

---

Displays a 12-character hexadecimal ID that specifies a device from the Base Unit mobile settings.

When deleting a device registered with the Base Unit, you need to specify the device by referring to the device information and unique ID.

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## How to use

---

Displays how to use this application.

---

## Diagnostic information

---

Displays diagnostic information.

---

## Contact

---

Displays contact information regarding this service.

---

**Contract details** When “LiFIT App Contract” appears on the Base Unit

---

Displays the details of the LiFIT App Contract.

\* When “LiFIT App Contract” is not displayed under “Register” by touching “Mobile” on the Base Unit, this menu will not be displayed.

---

## Terms of use / Privacy policy

---

Displays the screen where you can confirm and agree to the Terms of use and Privacy policy.

---

## Version

---

Displays the version of this application.

---

## License

---

Displays the license information.

---

## Delete Registration Data

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In order to register to another base unit and use the service, delete the registration data of the application and make smartphone/tablet the state immediately after installing the application.

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## Usage Status



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Allow you to set whether or not to send the operation history to Google Analytics.

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## Cautions when using

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- This manual is the Operating Instructions for LiFIT App. Be sure to use this application after reading the Operating Instructions for the Base Unit.  
Be sure to use this application after reading the Precautions for Use.
- Specifications such as the Base Unit shape may vary depending on your condominium facilities, practical configuration, etc. Thank you for your understanding.
- The LiFIT App notifies you that the latest version of the app has been released to the store.  
Be sure to install the latest version of the app from the store as it may not work properly when the OS or server version is updated.
- This application may not run correctly depending on the smartphone/tablet model.
- The performance of the LiFIT App may vary depending on the OS version of your smartphone or tablet.
- When the LiFIT App goes into the background state, communication may stop and you may not be able to operate normally.
- The status on the application screen may fail to update if device control following an operation takes time.  
Press  (Update button) to confirm the latest status.
- Notifications and pictures may not reach your smartphone/tablet when processing takes time due to Internet congestion or server/device overload.
- When multiple users are using the application, the status on the application screen may not match the actual status.  
Press  (Update button) to confirm the latest status.

- The application may not run correctly if time is not correctly set on the smartphone/tablet. Be sure the correct time is set.
- This application does not support the multi-window feature, badge display, terminal rotation and widget function of smartphones/tablets.
- It may not be displayed correctly depending on the font settings of your device. Please set the font settings on the device side appropriately.

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